

To: Participants of the IATSE National Health and Welfare Fund

From: Empire BlueCross BlueShield

Date: February 6, 2015

Subject: Cyber-attack Impacting Anthem, Inc. the Parent Company of Empire BlueCross BlueShield

Dear Participant:

We want to let you know that Anthem, Inc., the parent company of Empire BlueCross BlueShield, has been the victim of a highly-sophisticated cyber-attack. Empire BlueCross BlueShield member data was accessed, and could include the data of IATSE National H&W Fund members.

Here is what we know at this time:

• Once Anthem / Empire BCBS determined it was the victim of a sophisticated cyber-attack, it immediately notified federal law enforcement officials and shared the indicators of compromise with the HITRUST C3 (Cyber Threat Intelligence and Incident Coordination Center).

• Anthem / Empire BCBS Information Security has worked to eliminate any further vulnerability and continues to secure all of its data.

• Anthem / Empire BCBS immediately began a forensic IT investigation to determine the number of impacted consumers and to identify the type of information accessed. This investigation is still taking place.

• The information accessed includes member names, member health ID numbers/Social Security numbers, dates of birth, addresses, telephone numbers, email addresses and employment information, including income data. Social Security numbers were included in only a subset of the universe of consumers that were impacted.

• Anthem / Empire BCBS is still working to determine which members' Social Security numbers were accessed.

• Anthem / Empire BCBS investigation to date shows that no credit card or confidential health information was accessed. Please be advised that the IATSE National H&W Fund does not pass any credit card information to Anthem / Empire BCBS.

• Anthem / Empire BCBS has advised us there is no indication at this time that any of our members' personal information has been misused.

• All impacted Anthem / Empire BCBS members will be notified and will be enrolled in identity repair services. In addition, impacted members will be provided information on how to enroll in free credit monitoring.

Anthem has created a website – <u>www.anthemfacts.com</u>, and a hotline, 1-877-263-7995. You can call this number for more information or access the website, which includes Frequently Asked Questions (FAQs) that further explain the cyber-attack.